

SHUBHAM JOSHI

AI Product Manager | San Francisco, CA | (202) 440-8445 | shubhamjoshipro.mail@gmail.com

[LinkedIn](#) | [GitHub](#) | [Portfolio](#) | [AgentDock demo](#) | [Vibe Curator beta](#)

PROFESSIONAL SUMMARY

AI product builder who takes products from an ambiguous problem to a live, measured launch. In the last year I owned more than 15 AI products end to end, from discovery and written specs to shipping and evaluation: 9 live deployments, a published Chrome Web Store extension, a fine tuned model on Hugging Face, and over 100,000 lines of code across 515 commits. I led the analysis on a national healthcare client engagement presented to its leadership and co-founded a 100+ member AI organization at Johns Hopkins. I build with AI daily, so I design the trust layer users need before they adopt it.

SKILLS

Product Management: product discovery, customer and stakeholder interviews, problem framing, PRDs and technical specs, roadmapping and prioritization, MVP scoping, user flows, launch and go to market, pricing and credit models, competitive landscape analysis

AI Product and Evaluation: LLM and agentic product design, Model Context Protocol (MCP), human in the loop and trust design (approval gates, guardrails, audit trails), AI evals and success metrics, model selection under cost and latency budgets, responsible AI

Data and Experimentation: SQL, Python, A/B testing, KPI and metric design, cohort and segmentation analysis, statistical analysis, Tableau dashboards

Technical Fluency: Next.js, React, TypeScript, FastAPI, PostgreSQL, APIs, CI/CD, PyTorch and Hugging Face; builds daily with Claude Code, Codex, Gemini and Cursor

AI PRODUCTS BUILT AND SHIPPED

AgentDock | Founder and Product Owner, governed AI agent platform

2026

Next.js, PostgreSQL, official MCP SDK, Claude and GPT | [Live app](#) | [Demo](#) | [Pitch deck](#)

- Found that the real blocker to agent adoption is trust, not capability, and scoped the product around it: deny by default permissions, human approval on every outbound action, spend budgets and a full audit trail, so teams can let agents act on real accounts.
- Wrote 24 design documents before any code, then shipped solo in two months: 225 commits, 35,539 lines and 61 test files, with an adversarial suite proving prompt injection cannot trigger an unapproved send, and a catalog syncing the entire official MCP registry.

Vibe Curator | Product Owner, generative AI creative product

2026

TypeScript, WebGL, OpenAI, Anthropic, Gemini Veo, Google Lyria | [Live beta](#) | [Chrome Web Store](#)

- Turned a product thesis (generated media should stay editable, not end as a flat file) into a beta shipped three ways: a live web app with accounts, credits and saved projects, a published Chrome Web Store extension, and a macOS desktop build.
- Compared providers before committing, combining four models in one editable scene, and made unreliable generation dependable with a guarded self healing loop that converges within 3 attempts.

OpsPilot | ML product, support ticket routing

2026

ModernBERT, PyTorch, FastAPI | [Model](#)

- Reframed a stalled accuracy problem as a product definition problem: merged 10 overlapping queues into 7, lifting a fine tuned model from 52.3 to 74.0 percent on held out test, then set a confidence gate that auto routes 62.5 percent of tickets at 85 percent accuracy and hands the rest to a person.

RxCheck | Product and research, clinical decision support

2026

FastAPI, PostgreSQL, React, Claude | [Live app](#) | [Research manuscript](#)

- Designed for a high stakes user around one trust rule, the database decides and the model only explains: 152,416 records, override workflows, 26 of 26 failure scenarios passed, research manuscript in progress.

EXPERIENCE

Analytics Consultant | Johns Hopkins University, Client: Alliance of Community Health Plans | Washington, DC Jul 2025 - Jul 2026

- Led the analysis for a six person team on a year long client engagement, reconciling four federal datasets into 138,263 records and catching a twelfold overcount before it reached a slide.
- Found the client held the cost advantage in 493 of 875 counties, with drug benefit erosion of 41.3 against 67.5 percent for national carriers; presented to leadership, who said it would change where they spend resources. Top 3 team school wide.

Co-Founder and Vice President | Business Analytics and AI Organization, Johns Hopkins

Jan 2026 - Present

- Grew the organization past 100 members and launched Brain Bank, a weekly read on AI tools that built a 730 follower channel averaging 950 impressions per post; ran a 3 hour Build with AI workshop for 35 registrants and a two track Buildathon.

Founder | Digital Marketing and Web Studio (self employed) | Nagoya, Japan

Jan 2021 - May 2025

- Ran a client studio for four years for international clients in a third language, owning discovery, scoping, pricing, delivery and reporting, with direction set by audience research and A/B tests.

EDUCATION

Johns Hopkins University, Carey Business School | MS, Business Analytics and AI (STEM), Dean's Scholarship

Aug 2026

Coursework: Generative AI, Practical Machine Learning, Responsible AI, AI-Driven Sequential Decision Making, Managing Complex Projects

Nagoya University of Commerce and Business, Japan | BBA, GPA 3.63 (WES), Dean's Scholar, Monash exchange

2025

Certifications: Anthropic Claude 101, Anthropic AI Fluency, Microsoft Azure AI-900. **Languages:** English, Japanese, Nepali, Hindi (native level)